



GE Digital Energy

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SUBJECT: Oct 1-14, 2012 Shutdown of Order Entry and Production for GE Grid Automation (P&C and SAS), Communications (Multiplexers) and select Power Sensing products

TO: GE Grid Automation, Communications (Multiplexer) and Power Sensing Customers, Authorized Sales Channels, Sales Managers, and Commercial Managers

Please note that during the period from October 1-14, 2012 order entry and production/shipping will be shut down for GE Grid Automation products (Protection & Control and Substation Automation Solutions), GE Multiplexer Communications products, and select GE Power Sensing products (SB switches, HEA/HSA aux. relays, EB terminal blocks, and ET indicating lights). This shutdown is to allow for an inventory count to be conducted, and for transition to a new Oracle ERP system.

Plants affected by the shutdown are Markham ON, Anasco PR and the Mt Juliet TN warehouse. Only orders that are normally processed through Markham ON and the Charlotte NC Sales Support locations for the defined products will be affected. Orders can still be entered into the on-line store, e-mailed or faxed in during this time, however they will not be booked until October 15, 2012 at the earliest. Order entry and production/shipments will resume on October 15th.

We encourage you to get your orders placed well before October 1st, 2012 for the affected product lines to allow order entry, production and shipment before the shutdown period. Entering your orders through the on-line store during the shutdown period will also expedite their booking following the shutdown. We encourage you to set-up an on-line store account to do this if not already in place.

To set-up an on-line store account, or if you have any questions, please contact Sales Support at:
Sales Support (Americas, Asia/Pacific, India) Electric Utility Sales Support (US/Can)
Tel: 905-294-6222 or 800-547-8629 (US/Can) Tel: 704-561-5733 or 877-457-2190 (US/Can)
Fax: 905-201-2455 or direct line to assigned Sales Specialist
sales.digitalenergy@ge.com utility.requests@ge.com

We apologize for any inconvenience that this brief shutdown may cause your organization.

Sincerely,

Mike Coleman
Manager – Global Order Management

Oracle Notification of Inventory & ERP transition Oct 2102